

CANCELLATION POLICY

To better serve our patients, we enact this policy:

- **You are responsible to be present during your scheduled time for physical therapy treatment. If you are more than 15 minutes late, you will have to re-schedule your appointment, and face penalties for a missed appointment.**
- **You are required to call to cancel your appointment with 24 hours notice if you are unable to attend.**
- **You (not your insurance company) will be charged a fee of \$25 for cancellations with less than 24 hours notice or missed appointments without notifying your physical therapist.**
- **Your referring physician will be notified if you have more than 2 missed appointments without notice or with insufficient notice.**

PLEASE BE CONSIDERATE OF OTHER PATIENTS WHO MAY BE WAITING FOR AN APPOINTMENT BY CANCELLATION WITH SUFFICIENT NOTICE. THANK YOU FOR YOUR COOPERATION.